

## **BALLIE BALLERSON REFUND POLICY**

**General Admission** General admission tickets are transferable and refundable with up to 7 days' notice. They are transferable with up to 48 hours' notice. Post 48 hours' notice they are non-transferable and non-refundable.

**Brunch** Brunch are transferable and refundable with up to 7 days' notice. Post 7 days' notice they are non-transferable and non-refundable.

**VIP Bookings** VIP bookings are transferable and refundable with up to 7 days' notice. Post 7 days' notice they are non-transferable and non-refundable.

**VIP Bookings for December** VIP Bookings from 26th November until 23rd December are non-transferable and non-refundable. Increases can be made subject to availability and reductions can be made up to two weeks before the event.

**New Years Eve Bookings** All VIP and General Admission bookings on the 31st December are non-transferable and non-refundable. No increases or reductions can be made to the booking once confirmed.